

EXPANSION SERVICES

Nexsan Expansion Services provides a solution for expanding the existing capacity of Nexsan Systems. Through these services, Nexsan installs and configures specific hardware expansion components to expand a customer's Nexsan System. Nexsan provides an on-site consultant to physically install and power-on the expansion components. In addition, Nexsan performs the following logical activities associated with your expansion services:



PLANNING MEETING

- Verify power, cabling, networking, and rack space for new equipment
- Review all logs



PRE-EXPANSION CHECK

- Equipment Health Check
- Verify equipment at latest Firmware code
- Schedule upgrade services (if needed)



INSTALLATION OF ADDITIONAL EQUIPMENT

- Unpack the Equipment
- Install the Hardware
 - Rack
 - Populate
 - Connect cabling
- Make changes to the networking configuration as needed
- Review all logs after re-initialization of the equipment
- Verify equipment is set up and working correctly
- Assist in resolution of issues related directly to move of equipment as needed
- Update Nexsan Support on new location address and information for support and service