

ASSUREON HEALTH CHECK SERVICES

Your company's valuable business processes and data require your infrastructure to be in top condition. With our Health Check Services, Nexsan will analyze your system's performance and update your solution specific to your needs. Nexsan PS Engineers will work side-by-side with your team to outline a Statement of Work (SOW), perform a full system analysis and then perform updates as needed. With our certified expert help, we can prevent you from missing out on the numerous capabilities and benefits that your Nexsan System has to offer. Our certified Nexsan Professional Services Engineers will help eliminate pains so your staff can stay focused on operational tasks.



HEALTH CHECK

- Review on a weekly or monthly schedule the storage performance and usage
- Verify server nodes hardware components are functioning properly
 - Processors
 - Memory
 - Cooling
 - Power
 - Storage
- Verify storage nodes hardware components are functioning properly
 - Enclosure
 - Fans
 - PSU
 - Controllers
 - Disks
 - Arrays
 - Host Status
- Verify software system state
- Review Event Logs for any abnormalities
- Open support tickets when issues arise
- Plan and coordinate the update tasks
- Submit weekly or monthly Health Check Status report