

INSTALLATION SERVICES

The Nexsan Installation Services begins with a consultative effort between the customer, Nexsan Sales, Nexsan System Engineers, and Nexsan Professional Services Engineer. We work side by side with you to understand your current storage architecture, while at the same time providing guidance on the needs to integrate Nexsan quickly and easily into your environment. Our team is available to answer any questions about planning and storage configuration so that our solution is implemented smoothly and without issue the very first time. Nexsan utilizes the most qualified implementation team with unparalleled access to the latest developments. Once installed, Nexsan takes the time to educate you on the ongoing maintenance and best practices to keep in mind.



PLANNING AND COORDINATION

- Review the storage architecture environment
- Review and verify the connectivity needs
- Review the physical and equipment requirements
 - Data Center space
 - Power
 - Rack size
 - Cooling
- Identify networking requirements
 - IP Addresses
 - Active Directory
 - Access, Management & Cluster Networks
 - Domain Name System
 - Unpack equipment
 - Rack equipment
 - Populate storage device
 - Connect cabling



INSTALLATION TASKS

- Installation of Hardware
 - Unpack equipment
 - Rack equipment
 - Populate storage device
 - Connect cabling
- Installation of Hardware
 - Unpack equipment
- Configure management and access network settings
- Install current version of firmware code (if needed)
 - Assist with installation of client software on the hosts (if needed)
- Configure storage on the new equipment
- Ensure the new device is available to your host device
- Verify that the newly installed equipment is functioning correctly
- Knowledge transfer