

REFRESH SERVICES

Nexsan Refresh Services provides a solution for replacing the existing Nexsan Systems. Through these services, Nexsan installs and configures new hardware components to existing customer's Nexsan System. Nexsan provides an on-site consultant to physically install and power-on the new components. In addition, Nexsan performs the following logical activities associated with your refresh services:



PLANNING AND COORDINATION

- Review the storage architecture environment
- Review and verify the connectivity needs
- Identify additional networking requirements
 - IP Addresses
 - Active Directory
 - Access, Management & Cluster Networks
 - Domain Name System
- Plan and coordinate the engagement tasks
- Schedule the installation
 - Unpack equipment
 - Rack equipment
 - Populate storage devices
 - Connect cabling
- Make changes to the networking configuration as needed
- Upgrade existing system (if necessary)
- Expansion of new hardware into existing domain
- Migration of existing assets
- Configuration of Nexsan system and finalization of refresh
- Contraction and Cut Over, remove old hardware and point to new hardware

