



RELOCATION SERVICES

TRUST NEXSAN PROFESSIONAL SERVICES FOR YOUR DATA CENTER RELOCATION

Your data and IT centers are the lifeline of your organization. You don't want just anyone moving your high value electronics, whether it is from one rack to the next or from one data center to another data center. Trust Nexsan, a proven partner who has the experience to move your IT equipment with a singular focus and extreme care. Whether it's data and computer servers, racks and components, Nexsan has the know-how to pack, unpack and install your equipment. Our Relocation Assistance service is a complete solution providing you a safe and reliable move from one location to another. From analyzing and surveying your needs up front, to providing you with information to ensure everyone is prepared for the move, Nexsan lays the groundwork for a smooth transition.



PLANNING MEETING

- Verify power, cabling, networking, and rack space for new location
- Determine specific packing materials and order them (if needed) to be onsite prior to the equipment relocation
- Provide detailed plan for power down, de-installation and installation of equipment
- Review all logs
- Assist customer with plans for data backups



MOVE PREPARATIONS

- Equipment Health Check
- Verify with customer backups completed
- Power the equipment down, document cabling, and remove cables
- Pack the equipment



RE-INSTALLATION OF EQUIPMENT

- Unpack the Equipment
- Install the Hardware
 - Rack
 - Populate
 - Connect cabling
- Make changes to the networking configuration as needed
- Review all logs after re-initialization of the equipment
- Verify equipment is set up and working correctly
- Assist in resolution of issues related directly to move of equipment as needed
- Update Nexsan Support on new location address and information for support and service